

GRIEVANCE REDRESSAL CELL

MINUTES (2017-18)

A duly constituted student's grievance redressal cell has been functioning in the college for the past fifteen years. As per the requirement the meeting will be held and addresses the grievances received. Suggestion box is kept near the library in the college where students can drop-in any complaint/grievance without any fear. The Grievance Redressal board is kept in the front of the campus, name and mobile No. of the convenor is given in that for the easy approach of students. Easy approachability of the authorities helps to resolve the complaints. The CARE from department of MSW is also plays an important role in redressing students mental and personal grievances.

DETAILS OF GRIVANCES AND THEIR REDRESSAL

YEAR	GRIEVANCES	REDRESSALS
2017-2018 Time : 2 pm to 3 pm Venue: Room No 337)	Additional drinking water facility is required.	Additional water doctor was installed
	Library hours for students.	The letter given to the authorities to Principal.
	Flooring problem in certain floors	Suggested to the authorities

ATTESTED

H. Balakrishnan

Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnaveampatti, Coimbatore - 641 049.



B. V. Hemalatha

Dr. B. V HEMALATHA

CONVENOR, GRIEVANCE AND REDRESSAL CELL



CMS COLLEGE OF SCIENCE & COMMERCE

CHINNAVEDAMPATTI, COIMBATORE - 641 049.



STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR
ODS / EVS

Name of the Student : Joel Philip

Date : 24/10/2017

Class/Year : II B.Com (A) 2015-2018

Grievance : Sanitary and water problems in Hostel

Subject : Hostel

Submitted to : Course - Coordinator

Forwarded to : The Principal. Joel Philip

Redressal measure taken : It is informed to the Principal and she ordered the particular incharge to taken care.

Staff In-charge

HOD

ATTESTED

FIGEN/11-1

Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.



CMS COLLEGE OF SCIENCE & COMMERCE
CHINNAVEDAMPATTI, COIMBATORE-06.

STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR
ODS/ EVS

Name of the Student : ANURADHA C.S

Date: 23/10/17

Class/Year : II M SW

Grievance : (1) Provide a cooler for the
department.

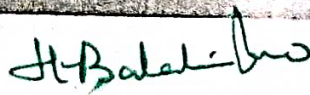
Redressal measure taken: cooler provided


Staff In-charge


HOD

FGEN/11

ATTESTED



Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.



GRIEVANCE REDRESSAL CELL

MINUTES (2018-19)

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DETAILS OF GRIVANCES AND THEIR REDRESSAL

YEAR	GRIEVANCES	REDRESSALS
2018-2019 Time : 2 pm to 3 pm Venue: Room No 337)	Water cooler must be cleaned and repaired	I water doctor was cleaned and repaired
	Pipes in the toilet to be repaired	The letter given to the authorities to Principal.
	Network connection problem.	Now new exhaust fan was fixed.

ATTESTED



Dr. H. Balakrishnan
Principal

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Chinnavedampatti, Coimbatore - 641 049.



Dr. B. V. HEMALATHA

CONVENOR, GRIEVANCE AND REDRESSAL CELL





CMS COLLEGE OF SCIENCE & COMMERCE

CHINNAVEDAMPATTI, COIMBATORE - 641 049



STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR
ODS / EYS

Name of the Student : Babitha Devasar.

Date : 25/7/18

Class/Year : IInd MSK, 2018-2020.

Grievance : Have to improve the facilities in our computer lab and also need facilities in drinking water.

Subject :

Submitted to : Grievance redressal committee Dr. B.V. Heu

Forwarded to : The Principal.
CMS college of sci & commerce.

Redressal measure taken : It is informed to the Principal and it is informed to Lab incharge Mr. Na to make it alright.

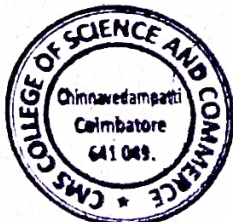
In-charge

AOD

ATTESTED

Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.





CMS COLLEGE OF SCIENCE & COMMERCE

CHINNAVEDAMPATTI 11, COIMBATORE - 641 049



STUDENT'S GRIEVANCE FORM
DEPARTMENT OF COMPUTER APPLICATION
ACADEMIC YEAR
ODS/EVS

Name of the Student : MONICA MARY

Date : 12/09/2018

Class/Year : III MCA


Grievance : Change of water doctor which is placed near to the rest room

Subject : Plumbing work

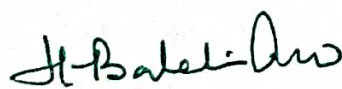
Submitted to : Mrs. JOSEPHINE STELLA

Forwarded to : Dr. B.V HEMALATHA

Redressal measure taken : It is informed to my superior to shift the water cooler.

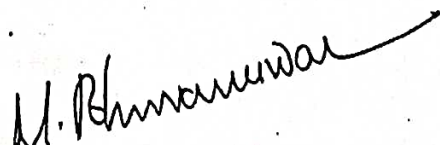

In-charge

ATTESTED



Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.


HOD



GRIEVANCE REDRESSAL CELL

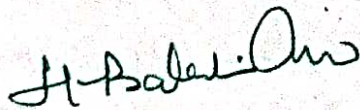
MINUTES (2019-20)

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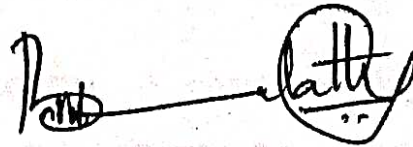
DETAILS OF GRIEVANCES AND THEIR REDRESSAL

YEAR	GRIEVANCES	REDRESSALS
2019-2020 Time : 2 pm to 3 pm Venue: Room No 337)	Problems regarding the systems and printers in the departments	Replaced the system and printers
	Department and toilets flooring regarding	The letter given to the authorities to Principal.
	Counselling of students	Informed to authorities

ATTESTED



Dr. H. Balakrishnan
Principal
CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.



Dr. B. V. HEMALATHA

CONVENOR, GRIEVANCE AND REDRESSAL CELL



CMS COLLEGE OF SCIENCE & COMMERCE

(Autonomous)

CHINNAVEDAMPATTI, COIMBATORE - 641 049.

STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR
ODD SEM / EVEN SEM

DATE: 10/12/19

Name of the student :

M. Boopathy

Class/Year :

II. B. Com. CA - B, 2018 - 21

Grievance :

Water problem (ICE), extend our break time
requestly.

Subject :

Water problem (ICE), extend our break time
requestly.

Submitted to

Dr. B. V. Hemalatha (HOD)

Forwarded to

Grievance cell

Action taken

Class In-charge

IOD/ Director

Department Co-ordinator

Convenor

ATTESTED

H. Balakrishnan

Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.



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STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR
ODD SEM / EVEN SEM

DATE: 7/11/2019

Name of the student : Sruthy Balan

Class/Year : 2018 - 2021 [II B.COM CA 'B']

Grievance : Not cleaning the classrooms

Subject : Not water facility, Rest room water facility is not available (some times)

Submitted to : Head of department

Forwarded to : Grievance

Action taken : It is informed to the Estate officer and allotted the Ayyanmas for alteration

Class In-charge

HOD/ Director

Department Co-ordinator

Convenor

ATTESTED

H. Balakrishnan

Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.



GRIEVANCE REDRESSAL CELL

MINUTES (2020-21)

A duly constituted student's grievance redressal cell has been functioning in the college for the past fifteen years. As per the requirement the meeting will be held and addresses the grievances received. Suggestion box is kept near the library in the college where students can drop-in any compliant/grievance without any fear. The Grievance Redressal board is kept in the front of the campus, name and mobile No. of the convenor is given in that for the easy approach of students. Easy approachability of the authorities helps to resolve the complaints. The CARE from department of MSW is also plays an important role in redressing students mental and personal grievances.

DETAILS OF GRIVANCES AND THEIR REDRESSAL

YEAR	GRIEVANCES	REDRESSALS
2020-2021 Time : 2 pm to 3 pm Venue: Room No 337)	System in the lab have to be repaired	The letter given to the authorities to Principal.
	Canteen facility	Suggested to authorities
	Bus facility for teaching and non-teaching	The letter given to the authorities to Principal.

ATTESTED

H. Balakrishnan

Dr. H. Balakrishnan
Principal
CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.

B. V. Hemalatha

Dr. B. V HEMALATHA



CMS COLLEGE OF SCIENCE & COMMERCE

(Autonomous)

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STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR
ODD SEM / EVEN SEM

DATE: 19/3/2020

Name of the student : J. Harishma

Class/Year : Ist B.com CA 2019-2020

Grievance : Our corridor water filter is not maintained properly

Subject :))

Submitted to : Head of the Department

Forwarded to : Grievance cell

Action taken : It is informed to the supervisor & get it done.

Class In-charge

HOD/ Director

Department Co-ordinator

Convenor

ATTESTED

H. Balakrishnan

Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.



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CHINNAVEDAMPATTI, COIMBATORE - 641 049.

Teaching/Non-Teaching Staff Grievance Form

ACADEMIC YEAR
ODD SEM /EVEN SEM

DATE: 04 : 03 : 2020

Name of the staff : DR. D. JISWA
Department /School : B.IOMCO
Grievance : No printer in the dept.
Systems not properly working in lab
Subject : Printer
Submitted to : HOD
Forwarded to : Grievance cell
Action taken : Informed the systems incharge

HOD/Director 

ATTESTED

Signature 

Convenor



Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.



GRIEVANCE REDRESSAL CELL

MINUTES (2021-22)

A duly constituted student's grievance redressal cell has been functioning in college for the past fifteen years. As per the requirement the meeting will be held addresses the grievances received. Suggestion box is kept near the library in the college where students can drop-in any complaint/grievance without any fear. The Grievance Redressal board is kept in the front of the campus, name and mobile No. of the convenor is given in that for the easy approach of students. Easy approachability of the authorities to resolve the complaints. The CARE from department of MSW is also plays an important role in redressing students mental and personal grievances.

DETAILS OF GRIEVANCES AND THEIR REDRESSAL

YEAR	GRIEVANCES	REDRESSALS
2021-2022 Venue: Room No 337)	Students needs more concessions	It is informed to the management
	The lab IV to be get ready for commerce students.	The letter given to the authorities to Principal.
	Language department needs more plug point for staffs	It is informed to Principal and forwarded to electrical supervisor Mr. Hari Krishna
	Improve the online payment of fees	It is informed to the management through proper channel
	For Tamil department they need more library Tamil books	It is informed to the Principal and to the chief librarian.

ATTESTED

H. Balakrishnan

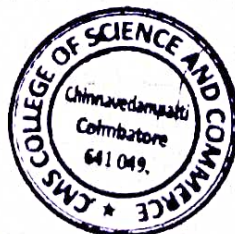
Dr. H. Balakrishnan
Principal

CARE College of Science and Commerce
Chinnaveedampatti, Coimbatore - 641 049.

Dr. B. V. Hemalatha

Dr. B. V. HEMALATHA

CONVENOR, GRIEVANCE AND REDRESSAL CELL



CMS COLLEGE OF SCIENCE & COMMERCE

(Autonomous)

CHINNAVEDAMPATTI, COIMBATORE - 641 049.

STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR /
ODD SEM / EVEN SEM

DATE: 11.12.2020

Name of the student : Abinaya.s

Class/Year : I BCA -

Grievance : Network issue

Subject :

Submitted to : Dr. B.V. Hemalatha

Forwarded to : class incharge.

Action taken :

classes are divided as per
students' network availability

Class In-charge

HOD/ Director

ATTESTED

H. Balakrishnan

Dr. H. Balakrishnan
Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.

Department Co-ordinator

Convenor



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STUDENT'S GRIEVANCE FORM

ACADEMIC YEAR
ODD SEM / EVEN SEM

DATE: 2/7/21

Name of the student : Reneesha Ruban

Class/Year : IIIrd - BCA

Grievance : We want more drinking water facilities

Subject

Submitted to : HOD

Forwarded to : Dr. B. Venkatesh

Action taken

The letter sent to the secret & redressed.

Class In-charge

HOD/ Director

Department Co-ordinator

Convenor

ATTESTED

Dr. H. Balakrishnan

Principal

CMS College of Science and Commerce
Chinnavedampatti, Coimbatore - 641 049.

